



PERSON SPECIFICATION – NIGHT SUPPORT STAFF

SKILLS, KNOWLEDGE AND EXPERIENCE

ESSENTIAL	DESIRABLE	IDENTIFIED BY
Experience of working alone and unsupervised	Dealing with potentially difficult, excluded and vulnerable individuals	Application form
Experience of working as a member of a team		Application form
An understanding and experience of dealing with security issues	Experience of dealing with people over the telephone	Application form / Interview
Knowledge of health and safety issues relating to lone working		Application form / Interview
Experience of using a computer		Application form / Interview

QUALIFICATIONS

ESSENTIAL	DESIRABLE	IDENTIFIED BY
Be numerate and literate	First Aid Qualification	Certificates of qualifications.
Microsoft Office Qualification or Equivalent		Certificates of qualifications

ATTITUDE AND MOTIVATION

ESSENTIAL	DESIRABLE	IDENTIFIED BY
Ability to use initiative and make decisions		Interview.
Ability to adhere to policies and procedures		Interview.
Good attention to detail		Application Form / Interview.
Resilient, flexible and able to work under pressure		Interview
A calming demeanour with the ability to diffuse difficult situations		Interview
	Commitment to working within the Christian aims and objectives	Interview