PERSON SPECIFICATION – GENERAL/HOSTEL DOMESTIC STAFF

# SKILLS, KNOWLEDGE AND EXPERIENCE

|  |  |  |
| --- | --- | --- |
| ESSENTIAL | DESIRABLE | IDENTIFIED BY |
| cleaning experience within a Hostel or similar environment. Knowledge of health and safety for cleaning productusage |  Experience of dealing with potentially vulnerable and/or excluded individuals | Application form Application form Application form |

# QUALIFICATIONS

|  |  |  |
| --- | --- | --- |
| ESSENTIAL | DESIRABLE | IDENTIFIED BY |
| Numerate and literate | NVQ 2 In Cleaning and Support Services | Application Form / Interview |

# ATTITUDE AND MOTIVATION

|  |  |  |
| --- | --- | --- |
| ESSENTIAL | DESIRABLE | IDENTIFIED BY |
| Highly motivated with a commitment to deliver a professional serviceAbility to work alone and unsupervisedFlexible and willing to work in other areas to cover for absenceAbility to adhere to policies and proceduresResilient, flexible and able to work under pressureA calming demeanour with the ability to diffuse difficult situations |  | Application Form / InterviewApplication Form / InterviewApplication Form / InterviewApplication Form / InterviewApplication Form / InterviewApplication Form / Interview |