PERSON SPECIFICATION – GENERAL/HOSTEL DOMESTIC STAFF

# SKILLS, KNOWLEDGE AND EXPERIENCE

|  |  |  |
| --- | --- | --- |
| ESSENTIAL | DESIRABLE | IDENTIFIED BY |
| cleaning experience within a Hostel or similar environment.  Knowledge of health and safety for cleaning product  usage | Experience of dealing with potentially vulnerable and/or excluded individuals | Application form  Application form  Application form |

# QUALIFICATIONS

|  |  |  |
| --- | --- | --- |
| ESSENTIAL | DESIRABLE | IDENTIFIED BY |
| Numerate and literate | NVQ 2 In Cleaning and Support Services | Application Form / Interview |

# ATTITUDE AND MOTIVATION

|  |  |  |
| --- | --- | --- |
| ESSENTIAL | DESIRABLE | IDENTIFIED BY |
| Highly motivated with a commitment to deliver a professional service  Ability to work alone and unsupervised  Flexible and willing to work in other areas to cover for absence  Ability to adhere to policies and procedures  Resilient, flexible and able to work under pressure  A calming demeanour with the ability to diffuse difficult situations |  | Application Form / Interview  Application Form / Interview  Application Form / Interview  Application Form / Interview  Application Form / Interview  Application Form / Interview |